minfos ®

Minfos 5.12.3

Release Notes

June 2020

Contents

Enhancements

Dispense

Deactivate pharmacists in Pharmacist Maintenance

A new checkbox has been added to Pharmacist Maintenance to manage the '**Active**' status of a pharmacist.

The '**Active**' checkbox allows the owner/manager (user with **Admin** rights) to control an active list of dispensing pharmacists. Pharmacists need to be '**Active**' in **Pharmacist Maintenance** to dispense a prescription. Upon applying this update, existing pharmacists will appear active by default. A user with **Admin** rights can deactivate pharmacists no longer dispensing or working in the pharmacy to ensure they are not incorrectly selected on the dispense form.

Inactive pharmacists are displayed in Pharmacist Maintenance in grey text when the **List All** checkbox is checked. A user with **Admin** rights can reactivate them at any time.

Refer to the Pharmacist Maintenance guide for more information.

Title has been added to Pharmacist Maintenance

A new dropdown box has been added to Pharmacist Maintenance allowing stores to capture the '**Title**' of the pharmacist.

The dropdown box contains the following titles for selection when adding and editing a pharmacist:

When updating to Minfos version **5.12.3** existing pharmacists' titles will default to '**Unknown**'.

> **Note**
>
> When adding a new pharmacist the default title is "**4. Ms**".

Refer to the Pharmacist Maintenance guide for more information.

Repeat Authorisation Form is displayed in the Pharmacist Check screen

eScripts dispensed from a repeat now display the **Repeat Authorisation Form** when the script is selected in the **Pharmacist Check screen**.

The **Repeat Authorisation Form** is displayed in the same location as an original eScript within the Pharmacist Check screen. When an eScript has been dispensed from a repeat, two tabs are displayed above the copy of the eScript:
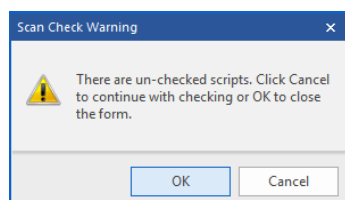
- **Copy Repeat Authorisation** which is displayed by default.
- The **Copy of Original eScript**.

Pharmacists can access the **Copy of Original eScript** for reference during their final check by manually selecting the tab or using **Ctrl+Tab** or the **left** and **right** arrow keys when the **eScript** is in focus.

Please see the Pharmacist Check screen guide for more information.

Closing the Pharmacist Check screen when there are items left un-scan checked

Now when **Close** is selected on the **Pharmacist Check** screen and there are scripts displayed that have not been correctly scan checked, the **Scan Check Warning** prompt will display. The prompt highlights a risk to the pharmacist the scripts may be supplied that have not been successfully scan-checked.
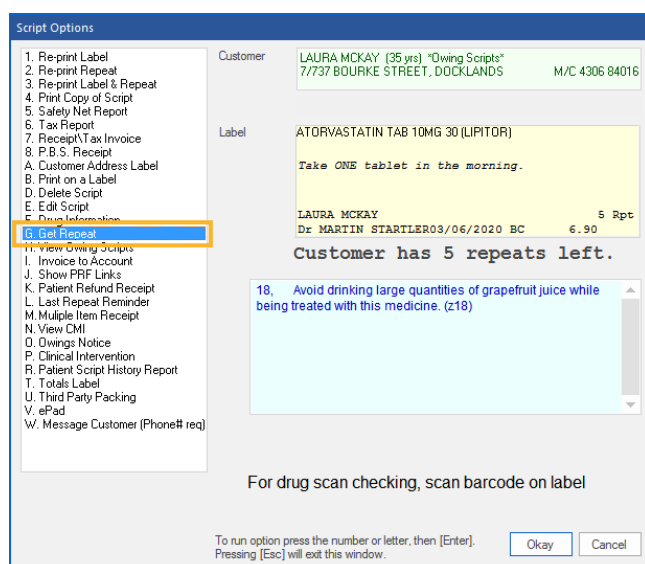

Manage eScript tokens for Scripts on File customers

There is a new configuration setting for managing eScript repeat tokens for **Scripts on File** customers. This is a global configuration setting for **ALL** customers where the **Scripts on File** checkbox has been checked.

There are **three** options:

- **0. Do not send**; patients are not sent an electronic token. To dispense repeats for your **Scripts on File** patients, use the **G. Get Repeat** options from the **Scripts Options** window in dispense.
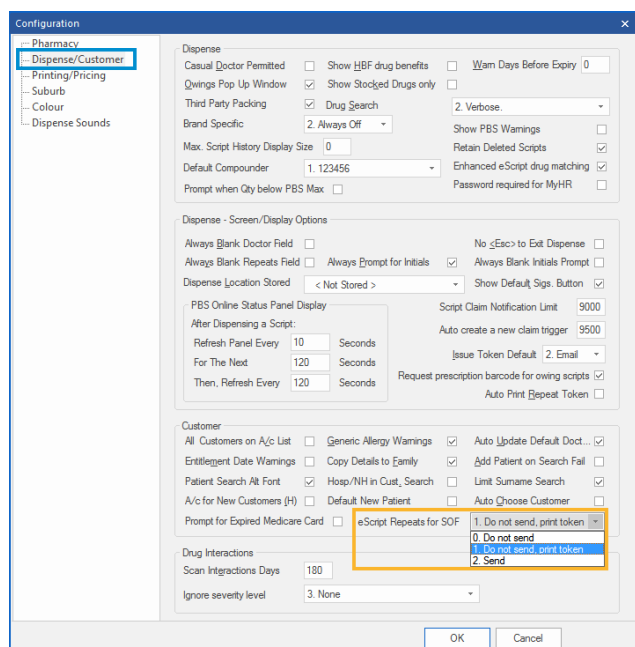

- **1. Do not send, print token**; patients are not sent an electronic token. A paper token for the repeat is automatically printed. This can then be filed with paper scripts for SOF customers.
- **2. Send**; the Scripts on File checkbox is ignored and tokens are sent electronically.

> **Note**
>
> Option '**1. Do not send, print token**' will be selected by default.

To change the configuration setting navigate to **Dispense Pro**

1. Click the **Maintenance** menu and select **D. Configuration**.
2. Select the **Dispense/Customer** tab.
3. Click the **eScript Repeat for SOF** dropdown and make your selection.

Refer to the ePrescriptions guide for more information.

Notification when eRx cannot be reached

At times eRx may be unreachable due to internet connectivity or the Prescription Delivery System (PDS) being unavailable. For ePrescriptions, the PDS needs to be reachable to both download an eScript and upload the details after an eScript has been dispensed.

Once an eScript has been uploaded to the PDS, the PDS will electronically send the token for any repeats to the patient. The token cannot be sent to the patient until the dispensed details have been uploaded.

If connection to the PDS is lost between an eScript being dispensed and before the eScript can be uploaded, Minfos will now display a notification "**Script details for A. PATIENT have not been acknowledged by eRx. Paper token has been printed**."

The notification will display for one minute, and then close automatically. It can also be dismissed manually by clicking on the notification or closing the dispense form. If the prescription has available repeats, a paper token for the repeat will automatically print.

Minfos will continue to attempt to upload the eScript information to eRx until the PDS is reachable.

> **Note**
> If the patient has been marked as **Scripts on File** and your pharmacy has the configuration for **eScript Repeat for SOF** set to '**0. Do not send**' the paper token will not print.

Refer to the ePrescriptions guide for more information.

Deferred Script checkbox is not available for eScripts

eScripts cannot be deferred.

The '**Deferred Script**' checkbox has been disabled when:

- Dispensing an eScript.
- Editing an eScript.
- An eScript is being received against an owing script.

Refer to the [ePrescriptions guide](#) for more information.

Till

Improvements to Token Scanning at the Till for eScripts

When an eScript QR Code is scanned from the Token Scanner, and there is an issue with downloading the script, an error message will now display informing you of the issue. Select 'OK' for the token to print displaying the message 'Script details not available' in place of the script details.

Resolved issues

Dispense

Total Scripts dispensed in Pharmacist Check screen overlaps with previous patient

The Total Scripts dispensed information will no longer overlap with the previous patient in the Pharmacist Check screen.

Patient's Medicare is changing to 'No Consent'

There are reports on occasion when editing a script; the Dispense Form is displaying the patient as No Consent. So improvements have been made to minimise this from occurring.

Dispense not prompting for Regulation 25 when it should

Minfos will now prompt for Regulation 25 correctly when dispensing drugs that are generics but with a slightly different form in the drug description.

Cannot uncheck the Special Price check-box

Previously when you have set Special Price for a drug, you are not able to uncheck the Special Price until it is a new script. This has now been resolved and you can now uncheck Special Price when required.

Scan Check Error prompt

Previously when an incorrect product was scanned during the scan check process, pressing **[Enter]** or the **[Spacebar]** would close the prompt. This has now been resolved and you can press **[C]**, press **[Esc]** or click on the **X** to continue.

Till

Unsupported operation when drawer release is OPOS

When using an OPOS drawer release at the Till, an error "Encountered an improper argument" is displayed. This has now been resolved.

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