



Minfos 5.11.1

Release notes

January 2020

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Enhancements

Dispense

Improved customer matching functionality

In preparation for electronic prescriptions we have made improvements to customer matching in Dispense. When prescription data is downloaded from a prescription exchange (eRx or MediSecure), Minfos will use increased criteria to find the customer in your database. This will assist with matching to existing customers reducing the number of duplicates.

Key benefits

Minfos will now match customers:

- Whose Medicare Number has been changed due to new card being issued
- By Individual Health Identifier (IHI)
- By Customer name

Changes in the process include

When you scan a script, Minfos will try to find the matching customer on record by comparing:

- Individual Health Identifier (IHI)
- Medicare Number or DVA Number

If no customer record is found matching these attributes, in the Select Customer Record dialog you can:

Refresh the search by changing the search criteria:

1. Select a customer record from the list

– OR –

2. Add a new customer record based on the details on the script

Select Customer Record

Matching customers by

Refresh the customer list by modifying the search criteria

☒ First Names

☐ M/C

☐ IHI

Surname

COSNER

Details on script

MR KEVIN COSNER
 2/7 ELIZABETH STREET
 TEST QLD 4814

 DOB: 1950-05-06
 M/C: 4103 00000 8 2
 Repat No:
 IHI: 8003601022637974

Name	Medicare No.	Ent/Con/Rep	DOB	Address	IHI	Customer No.
KEITH COSNER			17/04/01	7 TEST ST. VERNON NSW 0		30790
KEN COSNER			17/04/01	24 ABCDE DVE BURPENGARY, QLD 4505		24518
KERRY COSNER		456789010S	15/11/01	92 MORE DRIVE, BAY ACT 4508		69652

Add as a new customer

Select

Cancel

Further notes and shortcuts

- The **Details on script** information box displays the customer data downloaded with the prescription
- Alt + M, I, F** can be used to change search criteria
- Up** and **down** arrows can be used to navigate the list
- Search is performed as users type in the boxes
- Medicare search only searches by first 9 numbers, no matter how many are typed in
- Name search is done by preferred name first, then Medicare name

Update the customer record

You can update a customer record, by:

- Selecting the customer record on file and you will be prompted to update the customer record with the customer data downloaded with the prescription

- On this Update Customer Details dialog, you will have the option to select the information to keep

Update Customer Details

The following details are different between the customer record on file and the downloaded script as per the prescriber's record.

Update details on record?

	Name	On Record	On Downloaded Script	Update
1	Medicare No.		4103 00000 8 2	<input checked="" type="checkbox"/>
2	Name	KEN COSNER	KEVIN COSNER	<input checked="" type="checkbox"/>
3	DOB	17/04/01	06/05/50	<input type="checkbox"/>
4	Address	24 ABCDE DVE, BURPENG...	2/7 ELIZABETH STREET , TEST QLD 4814	<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>

Selecting Yes will update the selected details on record

Yes

No

Keyboard shortcuts

- 1-9 (first column) to select the row
- Up and down arrows to navigate between rows
- The checkbox in the Update column can be ticked and unticked using:
 - The space bar
 - OR –
 - The mouse
- Escape or Alt + N to close the dialog without updating the customer's record
- Return or Alt + Y to click on Yes button. This will update the customer with selected information

Stock Manager

Text in Stock Manager updated to refer to 'PDE'

'PDE' is now display instead of 'Sup. Prod Code' in the following screens:

- Product Stock Cards
- Supplier Product Editing

- Order screens

These changes enable more relevant terminology to be used and ensures consistency across the screens.

Order Edit screen improvements

We have improved the Order Edit screen in Order Maintenance. These includes:

Main changes	Key benefits
Increased screen size and added Product Sales and Purchase information to screen	<ul style="list-style-type: none"> • Now, open any order, Units Sold and Units Purchased is located at the bottom of the order screen • This information is captured from the Annual Sales and Purchase report
<p>You will now see monthly sales and purchases for the selected product</p> <p>As you move through products in the screen, the Product Sales and Purchases information box will update</p>	<ul style="list-style-type: none"> • Enables you to make quick ordering decisions based on previous sales and purchases without leaving the screen

Order Editing - 001 ZZZ -

Supplier: 06080 SYMBION PTY LTD
Order Date: 06/06/2019 Delivery Date: 04/07/2019
Description:
Sales Rep:

Ext. Order Ref: MMS-000255
Invoice No: 123456

Okay
Cancel
Tote View
Show Discount

	Tote	PDE	Name	Tote Qty	SOH	Qty	Unit	GST	Total
✓ P S			632953 24 DAILY U/CARE 1/BRUSH SNGL SFT	0	0	12	7.50	9.00	93.00
✓			202958 A/SEARCH B/ALERT PEAK FLOW METER STD	0	1	1	15.77	0.00	15.77
✓			612952 ABISART-75 TAB 75MG 30	0	1	3	1.29	0.39	4.26
✓			111775 ACCU-CHEK SOFT CLX 200 LANCETS	0	2	1	25.55	0.00	25.55
✓			293083 ADALAT-OROS TAB-CR 30MG 30	0	0	2	11.46	2.29	25.21
✓			438162 AKAMIN TAB 50MG 60	0	0	6	7.44	4.46	49.10
✓			622273 ALENDRONATE D3-APOTEX TAB 70MG-140MCG 4	0	2	1	6.69	0.67	7.35
✓			450030 ALEFAM TAB 15MG 25	0	1	1	1.41	0.14	1.55
✓			238260 ALLEGRON TAB 10MG 50	0	0	1	4.75	0.48	5.23
✓			383007 ALLERSOOTHE ELX 5MG/5ML 100ML 1	0	1	1	3.90	0.39	4.29
✓			104574 ALLEVYN THIN-36361365 5X6CM PK3	0	3	1	12.62	0.00	12.62
✓			147893 AMG FOREARM CRTCHS MED ADULT	0	0	1	38.72	0.00	38.72
✓			253628 AMOXICYCLIN-52 TAB 1G 14	0	1	2	1.50	0.30	3.30
✓			052175 ANGELIQ-1/2 TAB 1MG-2MG 28X1	0	2	2	39.41	7.88	86.70
✓			168129 ANDRO-ELLIPTA-ACCU 62.5MCG/25MCG 30X1	0	1	1	80.71	8.07	88.78
✓			278718 ANPEC TAB 80MG 100	0	1	2	7.41	1.48	16.30
✓			193356 ANSELL LIFESTYLES ULTRA THIN CNDSMS 12PK	0	1	1	4.60	0.00	4.60
✓			403741 ANSELL LUBRICANT TUBE 100G	0	3	1	3.92	0.00	3.92
✓			083303 ANUSOL GINT 50G 1	0	3	3	6.24	1.87	20.59
✓			130039 APH FIRST AID CRM 50G	0	0	6	4.10	2.46	27.06
✓			580848 APH-ESOMEPRAZOLE TAB 20MG 7	0	8	4	4.68	1.87	20.59
✓			192600 APH-THRUSH-DUO PACK 150MG-10MG/G 1	0	0	12	8.26	9.91	109.03
✓			433101 APO-AMOX/CLAV-ACID TAB 500MG-125MG 10	0	-1(+1)	5	2.23	1.12	12.27
✓			399566 APO-AMOXICYCLIN SYRP 125MG/5ML 100ML 1	0	9	1	1.31	0.13	1.44
✓			130524 APO-AMOXICYCLIN SYRP 250MG/5ML 100ML 1	0	9	1	1.51	0.16	1.77
✓			581317 APO-ATOMOXETINE CAP 25MG 28	0	0	2	43.18	8.64	95.00
✓			381144 APO-AZITHROMYCIN TAB 500MG 2	0	4	1	4.17	0.42	4.59
✓			491020 APO-BACLOFEN TAB 25MG 100	0	0	1	20.65	2.07	22.72
✓			245623 APO-CALCITRIOL CAP 0.25MCG 100	0	0	2	15.72	3.14	34.58
✓			080951 APO-CANDESARTAN TAB 4MG 30	0	8	2	0.45	0.09	0.99
✓			175889 APO-CELECOXIB CAP 100MG 60	0	0	1	4.88	0.49	5.37
✓			137545 APO-CERIVALEXIN CAP 250MG 20	0	5	1	1.67	0.17	1.84
✓			141231 APO-CITALOPRAM TAB-8US 20MG 28	0	0	30	1.28	3.84	42.24
✓			447838 APO-CLARITHROMYCIN TAB 250MG 14	0	0	10	2.63	2.63	28.93
✓			008451 APO-CLOTTRIMAZOLE 6-DAY CRM 1X 35G 1	0	0	10	3.37	3.37	37.07
✓			246077 APO-DESVENLAFAXINE TAB-MR 50MG 28	0	19	16	7.89	12.62	138.86

	Curr	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Units Sold	0	6	15	7	6	3	0	0	0	0	0	0	0	37
Units Purchased	0	0	0	0	0	0	0	0	0	0	0	0	0	0

2077 2502.69 33085.28

Total Number of Totes in Order 0

Add Change Delete Sales Purchases Supplier Info Stock Card Tote Qty

Customer Maintenance

Manage separate customer email addresses

We have made changes to how you capture and store customer email addresses. In Customer Maintenance, you can now capture separate email addresses in the:

- Details tab
- Accounts tab

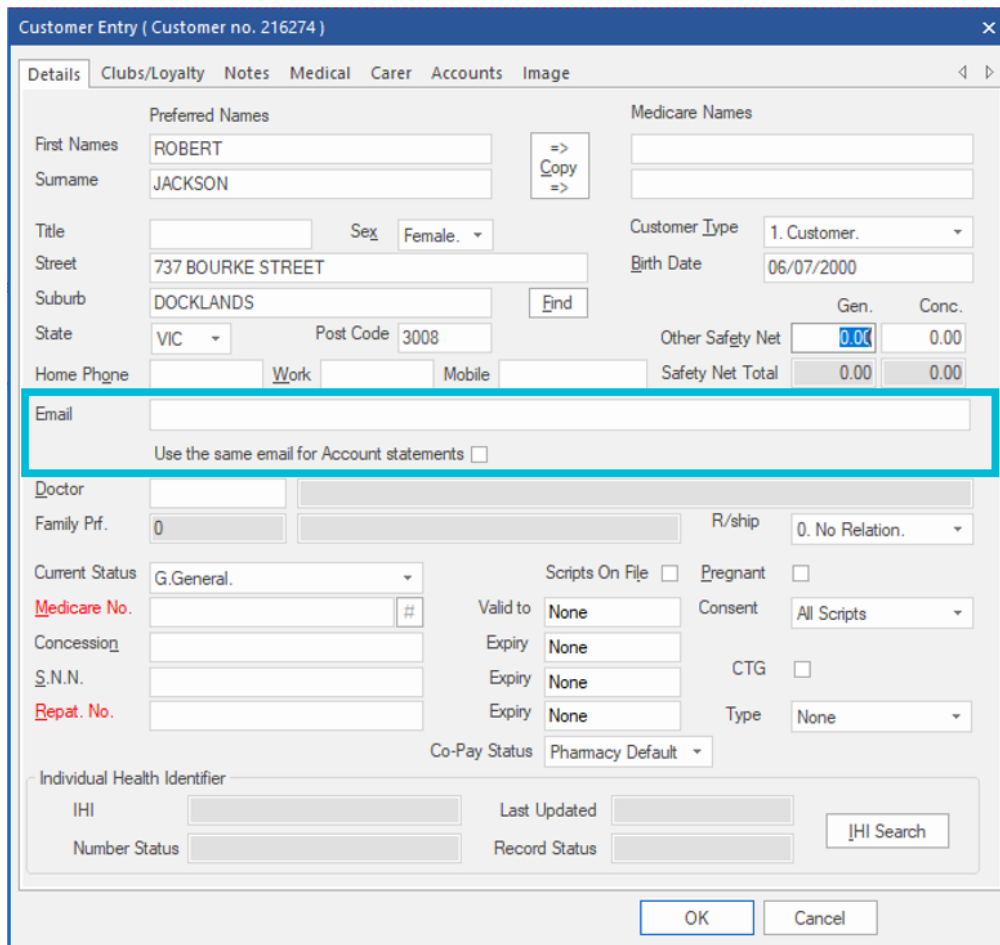
Key benefits

- Adding the email address field to the Details screen provides a single view of your customer's contact details.
- If your customers want their statements sent to an alternate email address, you can now easily manage the email addresses separately:
 - **Details tab:** Add the customer's personal email address
 - **Accounts tab:** Add the email address for their accounts and statements e.g Workcover
- If the customer uses their personal email for Accounts, you can easily copy that email by using the tick-box in the Details tab to auto-populate the email to the Accounts tab

- This feature is useful for setting up new customers or adding an email address to an existing customer

Steps to auto-populate the email address from the Details tab to the Account tab:

1. Tick the 'Use the same email for Account statements' tick-box in the Details tab
2. The email address will auto-populate into the Accounts tab

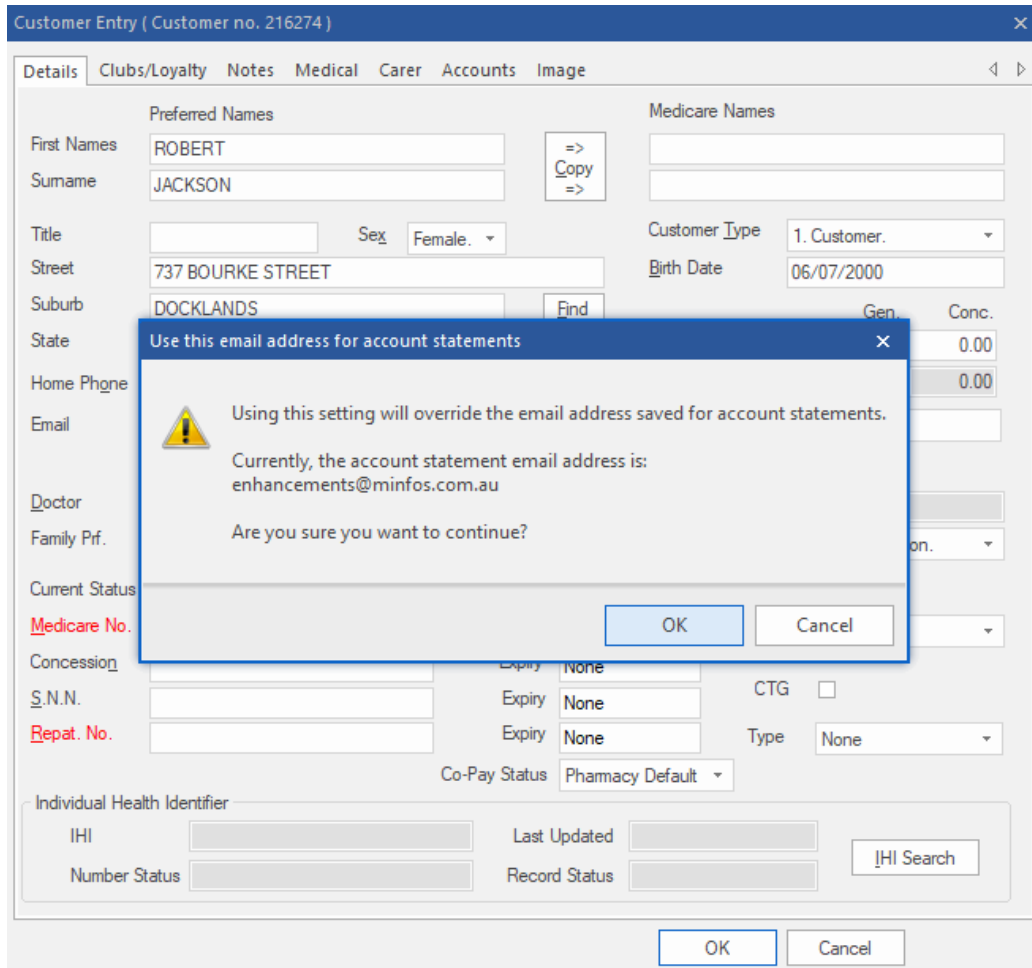


If the Accounts tab already has a valid email address

If you tick the 'Use the same email for Account statements' in the Details tab and a valid email **already** exists in the Accounts tab, a prompt will ask you if you want to override the email in the Account tab. You can:

1. Select **Okay** to continue and update the email address in the Accounts tab

2. Select **Cancel** to untick the 'Use the same email for Account statements' tick-box to maintain **different** emails in the Account and Details tab



The screenshot shows the 'Customer Entry' window for customer number 216274. The 'Details' tab is active. A warning dialog box is displayed over the 'Email' field, titled 'Use this email address for account statements'. The dialog contains a yellow warning icon and the following text: 'Using this setting will override the email address saved for account statements. Currently, the account statement email address is: enhancements@minfos.com.au Are you sure you want to continue?'. The dialog has 'OK' and 'Cancel' buttons. The background form shows fields for 'First Names' (ROBERT), 'Surname' (JACKSON), 'Sex' (Female), 'Birth Date' (06/07/2000), and 'Email' (enhancements@minfos.com.au).

- + When you update to 5.11.1, Minfos will automatically fill the email field in the Details tab with any valid email from the Accounts tab on the customer profile.
- + This enhancement is in preparation for electronic prescribing. The email address stored on the 'Details' tab may be used to provide the customer with their electronic prescription token for repeat prescriptions.

Loyalty

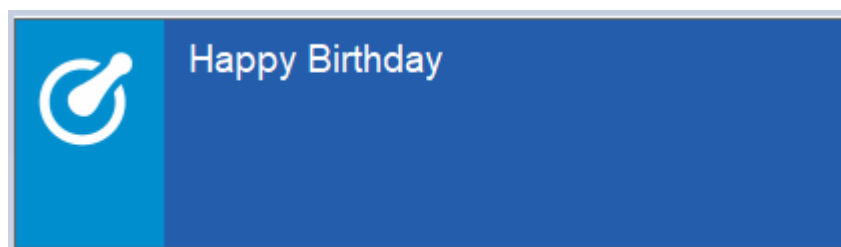
Improvements to Loyalty Messages in the Till

This feature is for stores using the Minfos and LoyaltyOne loyalty integration.

We have made a few improvements to the workflow of this loyalty integration. These includes:

Main changes	Key benefits
Loyalty messages sent by LoyaltyOne are now displayed in the bottom right hand corner of the Till	<p>This allows you to:</p> <ul style="list-style-type: none"> Continue to scan products – OR – View the sales basket without having to manually dismiss a prompt that may contain valuable information
After scanning a loyalty member's card, the new-look message will display for 3 to 5 seconds over the calculator and then disappear automatically	<p>This ensures:</p> <ul style="list-style-type: none"> The sales clerk has time to view the information Interaction with the Till can be continued without the workflow being hindered
<p>Where the member's card is scanned as the last step prior to tendering payment:</p> <ul style="list-style-type: none"> The message will still display Completion of the sale will dismiss the message 	<p>This update gives you more visibility and a seamless loyalty workflow</p>

Below is an example of of a Loyalty message:



Resolved issues

Dispense

eScripts were downloading as Private or drugs were not displayed

In some scenarios, eScripts were downloading without an item or was showing the Rx Type as Private. This has now been rectified and will be displayed correctly in Dispense.

Displayed incorrect script history after editing a script

A patient's script history will now be refreshed after selecting to view Errors or Warnings.

Patient script history report was not printing to full page

The Patient Script History Report will now fill a full page.

Stock Manager & Order Maintenance

Credits downloaded were not displayed correctly

Credits imported into Order Maintenance will now be displayed correctly.

SSCC tote advise was issued for products on backorder

A Tote Number will no longer be assigned against items that are not supplied in the Invoice and have a Quantity of 0.

Store generated orders were using Delivery Date and Buffer Days

Order Generation will no longer consider Delivery Date and Buffer Days when the order is generated at store.

Monthly Rate for Hire items resets to 0 after EOD

Minfos End of Day process will no longer reset Monthly Hire Rate to 0 for a Hire Product.

Unable to set a negative Retail Price

It is now possible to set a negative Retail Price in Product Maintenance.

Customers

Customer History Report was not filling the full page

The Customer History report will now fill the whole page when generated or printed.



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Together we can